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JOHN H. MERRILL  
SECRETARY OF STATE

October 1, 2020

Ms. Andi Pringle  
Election Mail Service  
PO Box 6492  
Austin, TX 78762

Dear Ms. Pringle:

Voters across the state of Alabama have informed our office that they received a letter stating that they are not registered to vote. The majority of voters calling our office about this are in fact registered voters in this state.

The letter refers voters to a website ([www.alvotes.org](http://www.alvotes.org)) that is not our site, has a contact number for a help desk that is not part of our office, and has an incorrect ZIP code for our mailing address. This erroneous information is confusing voters and unnecessarily complicating the electoral process before a major election.

Alabama voters who wish to check their voter registration status should be directed either to our office or their county Board of Registrars. Our website contains the most up-to-date election related information and resources for voters.

Furthermore, your mailing appears to be based off an outdated voter list. Voters who are already registered are receiving this letter, as are individuals who have passed away and were already removed from our rolls. If your company would like to purchase an updated voter list from our office, you may do so.

Thank you for understanding the need for providing accurate information to voters prior to the November 3 General Election.

Please feel free to contact our Elections Director, Clay Helms, with any questions at (334) 353-7177 or at [clay.helms@sos.alabama.gov](mailto:clay.helms@sos.alabama.gov).

Sincerely,

A handwritten signature in black ink that reads "John H. Merrill".

John H. Merrill  
Alabama Secretary of State